**Poverty and Navigating Health and Social Services – CHIP Workgroup**

**Date**: 10.13.2022

Monroe County Public Library room 2A

**Facilitator**: Annie Eakins, Rachel Sargent, Stephanie Richards

**Notes:** Melanie Vehslage, Stephanie Richards, Rachel Sargent

* Welcome and Introductions
* Agreement review
  + Be respectful
  + Ask with curiosity
* Reviewed affinity diagram
  + Review of sticky notes from previous meetings all the way up through “how to make it happen’ (summary of sticky notes here: <https://www.co.monroe.in.us/egov/documents/1665578213_73801.pdf> ).
  + Control/knowledge – navigator, better system for helping residents, better education about resources
* See bottom of page for Strategy Grid
* Supplemental info from conversations not necessarily captured in the strategy grid:
  + Skip funding conversation initially, need to know what the opportunities are before looking for funding.
  + Findhelp/211/helpingbloomingtonmonroe
    - <https://www.findhelp.org/find-social-services/indiana>
    - <https://bloomington.in.gov/node/4204>
    - May be helpful to find locations already providing services with findhelp/211.
    - Need people updating programs on findhelp.org adding and removing – major challenge seen in the room
    - CAPS commissioners were trained on taking in referrals from folks for findhelp.org (have had helpingbloomingtonmonroe on their agenda in August <https://docs.google.com/document/d/10bDwTmOleJGe67AaOGdFeG023wq5AZJSQeSv2NAwKRQ/edit#heading=h.xufpl2m76hdw> )
    - Georgetown University has funding for reconciliation funds – may be an example of sources of funding to pursue in future <https://www.georgetown.edu/slavery/reconciliation-fund/>
    - May utilizing existing networks like NPA (<https://www.monroeunitedway.org/NPA> ), Systems of Care (<https://www.facebook.com/monroecountysoc/> ) to initiate reminders for agencies/providers to update 211 and findhelp listings
    - CAPS commission is meeting with someone via START @ IU – potential point of collaboration <https://iucorps.indiana.edu/students/start.html>
    - CFRD feeds Bloomington volunteer network which could give another point of identifying what agencies need to be communicated with to ensure program info is up to date and accurate <https://www.bloomingtonvolunteernetwork.org/>
    - Turnover issues at different agencies have made it challenging to ensure the main programs are reflected accurately
    - Could we possibly assist with a re-roll out of findhelp to support agencies in our network to keep up on their individual pages?
    - Lucy Schaich used to do trainings for helpingbloomingtonmonroe in her role at Bloomington Volunteer Network
    - Reminder that we should look through the recommendations from the CHA <https://www.co.monroe.in.us/egov/documents/1654172317_58587.pdf> and make sure that we are not reinventing the wheel
    - previous conversations have suggested prevention hubs, like a one stop shop for information in places a person might be already going – in general people asking for more info about prevention shared at places like schools (and other places outside the doctor’s office) as well as more emphasis on prevention during doctor’s appointments
    - Opportunities of ‘Navigators, Better system for helping residents’ and ‘Better education about resources’ seem to mesh together – may combine as category

General thoughts/questions/things to consider:

* Where is HealthNet headed in terms of service provision, and/or what is their vision long term? Is this something we can collectively support through CHIP?
* IU Health has the community health division covering a lot of other prevention resources
* HealthNet is working to expand provision of services physically into spaces
* What does service provision of healthcare and prevention services look like outside the doctor’s office?
* Elisha shared a list of community organizations categorized by type from Bloomington Orchard <https://docs.google.com/document/d/10bDwTmOleJGe67AaOGdFeG023wq5AZJSQeSv2NAwKRQ/edit?usp=sharing>
* Mel has a list of agencies that are at least receiving notes from the CHIP groups to guide in identifying who needs to be at the table <https://docs.google.com/spreadsheets/d/1AqHBgqL-bLNyVFhYJ-5uV84Fxs0zR-suBa25mvPbDWA/edit?usp=sharing>

**To do**:

**Mel**: investigate and draft brief history of Helping Bloomington Monroe

**Tonda**: forward recommendations from others in social services

**Kamala:** to check in with Aubrey at CFRD re: Findhelp

**HealthNet** to invite/bring clinic manager to next PNHSS CHIP meeting

**Annie:** talk to Community Kitchen and HUB re: educational efforts (check in with **Tonda** first)

**Everyone**: bring someone that should be a part of the conversation. This is also on the ‘CHIP KICKOFF’ landing page of the MCHD website, but this google excel file lists all of the reported agencies that have at least one person from the agency on the email list for the CHIP groups <https://docs.google.com/spreadsheets/d/1AqHBgqL-bLNyVFhYJ-5uV84Fxs0zR-suBa25mvPbDWA/edit?usp=sharing>

**Strategy Grid**

|  |  |  |  |
| --- | --- | --- | --- |
| **Opportunity** | **Strategies** | **Who Can Help?**  Me / Who is Missing? | **Next Steps** |
| Funding | (control & knowledge - do it) |  |  |
| Navigators / Better System for Helping Residents | (control & knowledge - do it)   * Need to identify organizations already providing service * Need to create framework, make sure information in FindHelp.org is current and how we can help update * May need someone with responsibility to communicate with all organizations to help update information; would require permission to access info * Need to discuss how 211 and FindHelp.org fit in * Want place residents can go to get access to resources (e.g., Georgetown model for funding) * Identify locations residents can access info (e.g. Indiana Recovery Alliance, Stride Center, HealthNet * May need to encourage people to call 988 instead of 211 for mental health | * HealthNet * IRA * SCCAP * All nonprofits * 211 * FindHelp.org * START at IU * Community and Family Resources (Michelle/Aubrey) | * Tonda to forward recommendations from Community and Family Resources * Talk to someone at City Community and Family Resources about updates (Kamala will talk to Michelle/Aubrey) * Ask for brief history of 211 and FindHelp.org to understand relationships (Melanie) |
| Better Education About Resources | (control & knowledge - do it)   * Need hub for education needed re: diet, health eating on budget, exercise, stress reduction, substance use, sleep, social interaction, healthy lifestyle (e.g. library, Banneker Center) * Need to determine how information can be provided outside doctor’s office |  | * Ask other HealthNet staff (clinic manager) to come to next meeting * Reach out to Mother Hubbard’s Cupboard and Community Kitchen about their efforts (Annie) |
| More Accessible Health & Social Services | (knowledge & no control – influence) |  |  |
| Better Health Education | (knowledge & no control – influence) |  |  |
| Better Transportation | (control & no knowledge – get help) |  | * Invite Public Transit to next meeting * Forward information about meetings (Stephanie) |
| More Personalized Help | (control & no knowledge – get help) |  |  |