

**Community Health Improvement Plan (CHIP) Monroe County  
Poverty & Navigating Health & Social Services Workgroup**

February 6, 2023  
1pm on Zoom

- I. Welcome & Introductions (please put your name and email in the chat)
- II. Agreements
  - A. Respectful
  - B. Ask with curiosity
- III. Review/summary of last meeting (Rachael)
  - A. In the January meeting, we discussed the history of how we developed the matrix and came up with the following groups, breakout groups:
    1. Navigators (Annie)
      - a) Education
      - b) Translators
    2. Transportation (Rachael)
      - a) Education / resources
    3. Other groups (if necessary) (Stephanie)
      - a) Preventative Education
  - B. Within groups
    1. Fill out [table](#)
    2. Funding sources
    3. Melanie will join most joined group
  4. Link to 2015-2018 CHIP, begin on page 42:  
[https://www.co.monroe.in.us/egov/documents/1532305275\\_35693.pdf](https://www.co.monroe.in.us/egov/documents/1532305275_35693.pdf)
    - a) Examples: Goal: reduce health disparities
      - (1) Gather and organize current community surveys, focus group data
      - (2) Identify and prioritize areas of concern by using existing data/surveys, etc.
      - (3) Evaluate prioritized opportunities for impact to determine how we can best reduce disparities
      - (4) Create and implement program / project using SSNRE practices
      - (5) Poverty simulation
      - (6) Childhood Summit 2017
- IV. Come back as group to share out and give opportunity to comment
- V. Next meeting, online, in person or hybrid?

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<b>Opportunity</b>	<b>Strategies</b>	<b>Who Can Help? Me / Who is Missing?</b>	<b>Next Steps</b>	<b>Gaps</b>
control & knowledge - do it				
Navigators / Better System for Helping Residents	<p>Need to identify organizations already providing service</p> <p>Need to create framework, make sure information in FindHelp.org is current and how we can help update</p> <p>May need someone with responsibility to communicate with all organizations to help update information; would require permission to access info</p> <p>Need to discuss how 211 and FindHelp.org fit in</p> <p>Want place residents can go to get access to resources (e.g., Georgetown model for funding) Identify locations residents can access info (e.g. Indiana Recovery Alliance, Stride Center, HealthNet)</p> <p>May need to encourage people to call 988 instead of 211 for mental health</p>	<p>HealthNet</p> <p>IRA</p> <p>SCCAP</p> <p>All nonprofits</p> <p>211</p> <p>FindHelp.org</p> <p>START at IU</p> <p>Community and Family Resources (Michelle/Aubrey)</p>	<p>Tonda to forward recommendations from Community and Family Resources</p> <p>Talk to someone at City Community and Family Resources about updates (Kamala will talk to Michelle/Aubrey)</p> <p>Ask for brief history of 211 and FindHelp.org to understand relationships (Melanie)</p>	<p>Transportation – need to help people get to resources</p> <p>A lot of people don't speak English – won't go if they can't communicate</p> <p>People's schedules limit access to services</p> <p>More navigators – have some navigators at HealthNet, Community Kitchen, Hub, Helping BloomingtonMonroe</p> <p>Case work/management – those who provide are overwhelmed and there is a lot of turnover</p>

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Better Education About Resources	<p>Need hub for education needed re: diet, health eating on budget, exercise, stress reduction, substance use, sleep, social interaction, healthy lifestyle (e.g. library, Banneker Center)</p> <p>Need to determine how information can be provided outside doctor's office</p>		<p>Ask other HealthNet staff (clinic manager) to come to next meeting</p> <p>Reach out to Mother Hubbard's Cupboard and Community Kitchen about their efforts (Annie)</p>	<p>Availability of healthcare providers</p> <p>Communications for warm hand off between providers</p> <p>Awareness of resources available</p> <p><a href="#">Information hub for preventative care information</a></p>
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