Community Health Improvement Plan (CHIP) Monroe County
Poverty & Navigating Health & Social Services Workgroup

March 6, 2023
1:30 pm on Zoom

I. Attendees: Mike Holbrook, Jessie Yeary, Mary Mahern, Susan Klein, Jess Martin, Ody Ekwonwa, Tonda Radwan, Lisa Robinson, Steven Coover, Mary Morgan, Marlee Case, Julie Duhon, Stephanie Richards, Rachel Sargent, Annie Eakin

II. Welcome & Introductions (please put your name and email in the chat) (Annie)
    A. Agreements
        1. Respectful
        2. Ask with curiosity

III. Brief introductions and summary of today's meeting (Rachael)

IV. Breakout rooms
    A. Within groups we worked on filling out the goals and objectives table. Tables are attached in email for review.
    B. Transportation group attendance: led by Rachel Sargent and attended by Marlee Case and Julie Duhon
    C. Other group: led by Stephanie Richards and attended by Steven Coover and Mary Morgan
    D. Navigator group: led by Annie Eakin and attended by Mike Holbrook, Jessie Yeary, Mary Mahern, Susan Klein, Jess Martin, Ody Ekwonwa, Tonda Radwan, Lisa Robinson

V. Come back as group to share out and give opportunity to comment (Stephanie)

VI. Next steps, continue working on goals and objectives spreadsheets with a goal of completing them by May. Timelines for goals and objectives can run through 2024.

VII. Next meeting on Zoom, April 7 10 am on Zoom

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Opportunity control & knowledge - do it	Strategies	Who Can Help? Me / Who is Missing?	Next Steps	Gaps
Navigators / Better System for Helping Residents	Need to identify organizations already providing service Need to create framework, make sure information in FindHelp.org is current and how we can help update May need someone with responsibility to communicate with all organizations to help update information; would require permission to access info Need to discuss how 211 and FindHelp.org fit in Want place residents can go to get access to resources (e.g., Georgetown model for funding) Identify locations residents can access info (e.g. Indiana Recovery Alliance, Stride Center, HealthNet May need to encourage people to call 988 instead of 211 for mental health	HealthNet IRA SCCAP All nonprofits 211 FindHelp.org START at IU Community and Family Resources (Michelle/Aubrey)	Tonda to forward recommendations from Community and Family Resources Talk to someone at City Community and Family Resources about updates (Kamala will talk to Michelle/Aubrey) Ask for brief history of 211 and FindHelp.org to understand relationships (Melanie)	Transportation – need to help people get to resources A lot of people don't speak English – won't go if they can't communicate People's schedules limit access to services More navigators – have some navigators at HealthNet, Community Kitchen, Hub, Helping BloomingtonMonroe Case work/management – those who provide are overwhelmed and there is a lot of turnover

Better Education About Resources	Need hub for education needed re: diet, health eating on budget, exercise, stress reduction, substance use, sleep, social interaction, healthy lifestyle (e.g. library, Banneker Center) Need to determine how information can be provided outside doctor's office		Ask other HealthNet staff (clinic manager) to come to next meeting Reach out to Mother Hubbard's Cupboard and Community Kitchen about their efforts (Annie)	Availability of healthcare providers Communications for warm hand off between providers Awareness of resources available Information hub for preventative care information