**Monroe County Community Health Improvement Plan**

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| **CHIP Team Priority Area: PNHSS, TransportationDate: March 6, 2023** |
| **Goal: Ensure transportation to support Monroe County residents**  |
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| **Objective 1: Raise $X (450,000) to support Rural Transit annually, beginning in 2024.**  |
| **Strategies** (Method/approach used to accomplish the objective) | **Tactics/Activities** *(Specific actions* *planned)* | **Timeline** *(When will the* *activity begin &* *end)* | **Roles/Responsibilities** *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes** (What are the desired results) | **Evaluation Metrics** (How will we measure the outcomes) | **Status/Notes** (What is the project status, other project notes) |
| Research federal funding opportunities**Action Items:** Identify group that may want to identify Federal funding opportunities* **Rural Transit**
* **Bloomington Public Transit**
* **El Shadday and I, Inc.**
* **Be Loved Transportation**
* **City of Bloomington Transportation & Planning**
* **Area 10 Agency on Aging**
* **IU Transportation Demand Planning**
* **United Way**
* **SafeRide**
* **Car Rentals**
* **Taxi service**
* **Township Trustees**
* **VisitBloomington**
* **DAV Van Service**
* **Early Head Start Program**
* **Natonal Runaway Safeline**
* **Wounded Warriors Family Support Caregiver**
 | * Research Candid database
 |  | * Tandem intern?
 | Identify staff to support some of tasks  |  |  |  |
| Identify unmet needs/gaps between Bloomington Transit and Rural Transit**Action Items:** Identify group that may want to lead gap analysis of transportation services | * Identify needs of the community through survey and interviews with nonprofit leaders
* Obtain list of nonprofits to survey
* Compare data between Rural Transit and Bloomington Transit, such as Rural Transit non-medical emergencies data, to identify gaps and unmet needs
 |  | * Rural Transit
* Public Transit
 |  |  |  |  |
| Advocate for support for local politicians and ARPA funding |   |  |  |  |  |  |  |
| Securing local match funding |   |  |  |  |  |  |  |

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| **Objective 2: Develop voluntary rideshare program in Monroe County by X year** |
| **Strategies** (Method/approach used to accomplish the objective) | **Tactics/Activities** *(Specific actions planned)* | **Timeline** *(When will* *the activity* *begin & end)* | **Roles/Responsibilities** *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes** (What are the desired results) | **Evaluation Metrics** (How will we measure the outcomes) | **Status/Notes** (What is the project status, other project notes) |
| Research communities that do a good job at voluntary rideshare programs | * Research United Way program and LyftUp and American Cancer Society Road to Recovery program
 |   |   |  |  |  |  |
| Survey entities to identify who would house this program | * Research insurance policies
* How to manage volunteers (ACS)
* Utilize Youth Services Bureau data
* Bloomington Volunteer Network
 |   | * Heading Home (tentative)
 |  |  |  |  |
| Develop app or streamlined mechanisms | * Research Civic Champs
* Talk with Bloomington Volunteer Network
 |   |   |  |  |  |  |
| Support entity running the program | * Identify funding needs to run program
 |   |   |  |  |  |  |

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| **Objective 3:** **Creating an educational resource with services and hours provided** |
| **Strategies** (Method/approach used to accomplish the objective) | **Tactics/Activities** *(Specific actions planned)* | **Timeline** *(When will* *the activity* *begin & end)* | **Roles/Responsibilities** *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes** (What are the desired results) | **Evaluation Metrics** (How will we measure the outcomes) | **Status/Notes** (What is the project status, other project notes) |
| Survey nonprofits and service providers to identify needs to get people to their area | * Creating survey – research other community transportation surveys
* Survey/Interview nonprofits and agencies to see unmet needs – car seats, large items, scheduling needs – to identify questions for survey
* Helping Bloomington/Monroe (FindHelp.org), United Way, and other organizations can provide contact lists for action team to merge to develop a large survey group
* Creating list of individuals that we want to survey (nonprofits and other agencies)
* Identify kinds of transportation (buses, personal vehicles, bicycles, scooters, walking, etc.)
* Develop survey
* Send survey
* Overall pronged approach
 | 3 months to develop survey6 months to send out and collect responses (and follow ups)3 months to analyze results3 months to publish results | * Helping Bloomington/Monroe – provide contact list
* United Way – provide contact list
* Bloomington Department of Transportation and Planning – provide any previous data that supports this survey
* Transportation Action Team – part of the validation process, approve survey and participant list
* IU – may be able to provide support for survey itself
 | * Contact lists from various organizations
* Software – SurveyMonkey / Qualtrics
* Funding to conduct survey, analysis, and publish results
 | * Collected statistically sufficient volume of data to develop analysis for guide
* Gaps analysis in transportation options
 | * Number of participants in the survey
* Number of websites/locations that survey information is available
* Handing off gaps analysis to agencies and organizations that can address gaps
 |  |
| Develop guide to transportation in Bloomington  | * Process survey results
* Identify current transportation services and hours
* Any limitations of transportation services (who can be carried, what can be carried, purpose of travel)
* Identify who services are available to
* Identify vouchers and services areas for transportation
* Potential for 2 guides, with one more in depth for agencies: guide for consumer, guide for nonprofit (nonprofit may provide more contact insights)
* Development of guide itself
* Identify locations final results may be distributed
 | 3 to 6 months to develop internship and job description with partnering transportation organization4 months for internship to develop guide | * Transportation Team – review survey results to ensure that survey had adequate responses and is appropriate to move forward with to develop guide. Ensure statistically relevant data sets; work with transportation organize to develop project outline and job description
* IU – potential for individual (internship), group, or capstone project to analyze data and develop cohesive document \*advertising project/internship on Handshake
* Transportation organization (Rural Transit/Bloomington Transit as example) – primary contact to interview student and manage workload
 | Funding for student internship – work with IU to see if there are programs that work with local organizations (Center for Rural Engagement, Environmental Resilience Institute) | * Readily accessible transportation information readily available for organizations and community members (information for guide)
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| Put guide resource in public areas and website |   |  |  |  |  |  |  |