

# YOUTH

■ SERVICES BUREAU ■  
of Monroe County

## 2021 Annual Report



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## Introduction

### Mission Statement:

The mission of Youth Services Bureau is to support youth and families through advocacy, education, collaboration, and fostering community connections.

### Vision Statement:

Youth Services Bureau of Monroe County envisions a thriving community, rooted in compassion, rich in opportunity, where youth and families are empowered and resilient.

### Agency Values:

Integrity, Advocacy & Awareness, Service, Importance of Human Relationships, Honoring Dignity of Person, Investment

### History:

Since 1972, Youth Services Bureau of Monroe County has provided services in an effort to strengthen families, divert youth from the juvenile justice system, and to foster positive youth development. Family support and structure are necessary for the development of our community's youth. YSB offers services that foster positive family functioning and help lay the groundwork to build healthy, productive individuals.

### Accreditation & Memberships:



YSB is an accredited Indiana Youth Services Association member. We fulfill the 4 core roles of delinquency prevention, advocacy, community education and information & referral<sup>1</sup> with our programs.



We are also an Indiana Association of Resources and Child Advocacy member. It is an association of concerned agencies who not only care for children and families, but also care about them.<sup>2</sup>



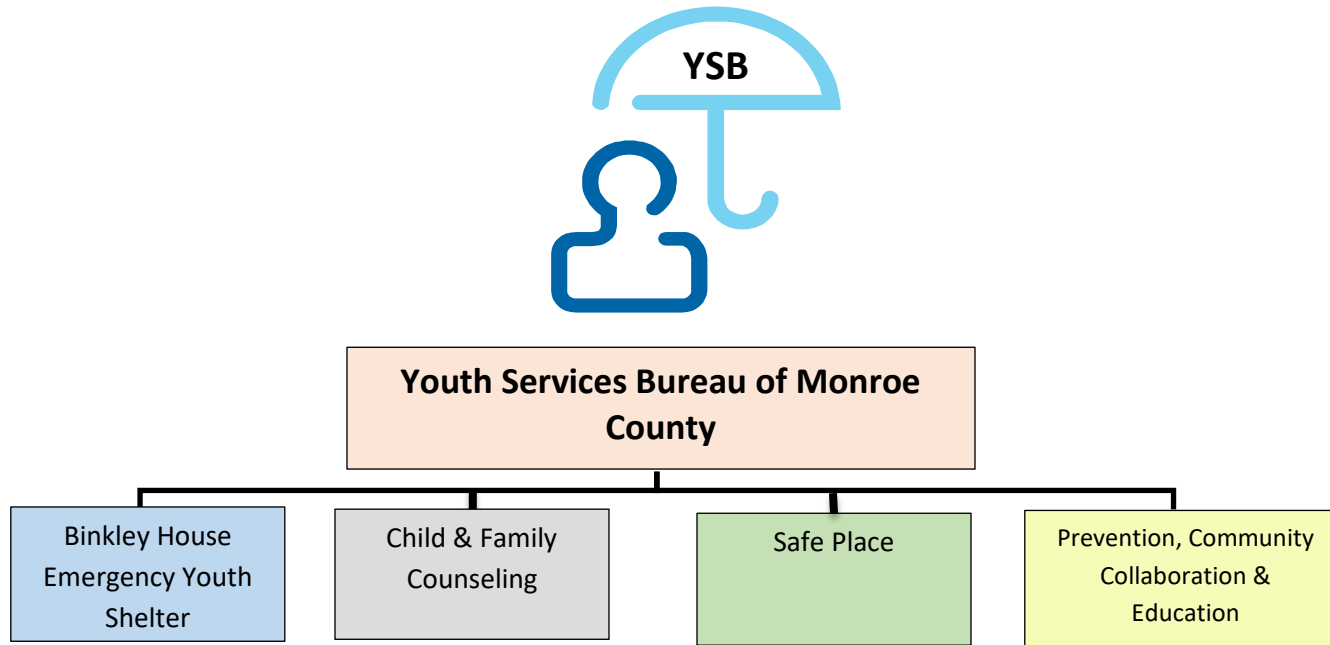
CARF accreditation signals a service provider's commitment to continually improving services, encouraging feedback, and serving the community.<sup>3</sup>

<sup>1</sup> <http://www.indysb.org/parents-youth/programs> "four core roles"

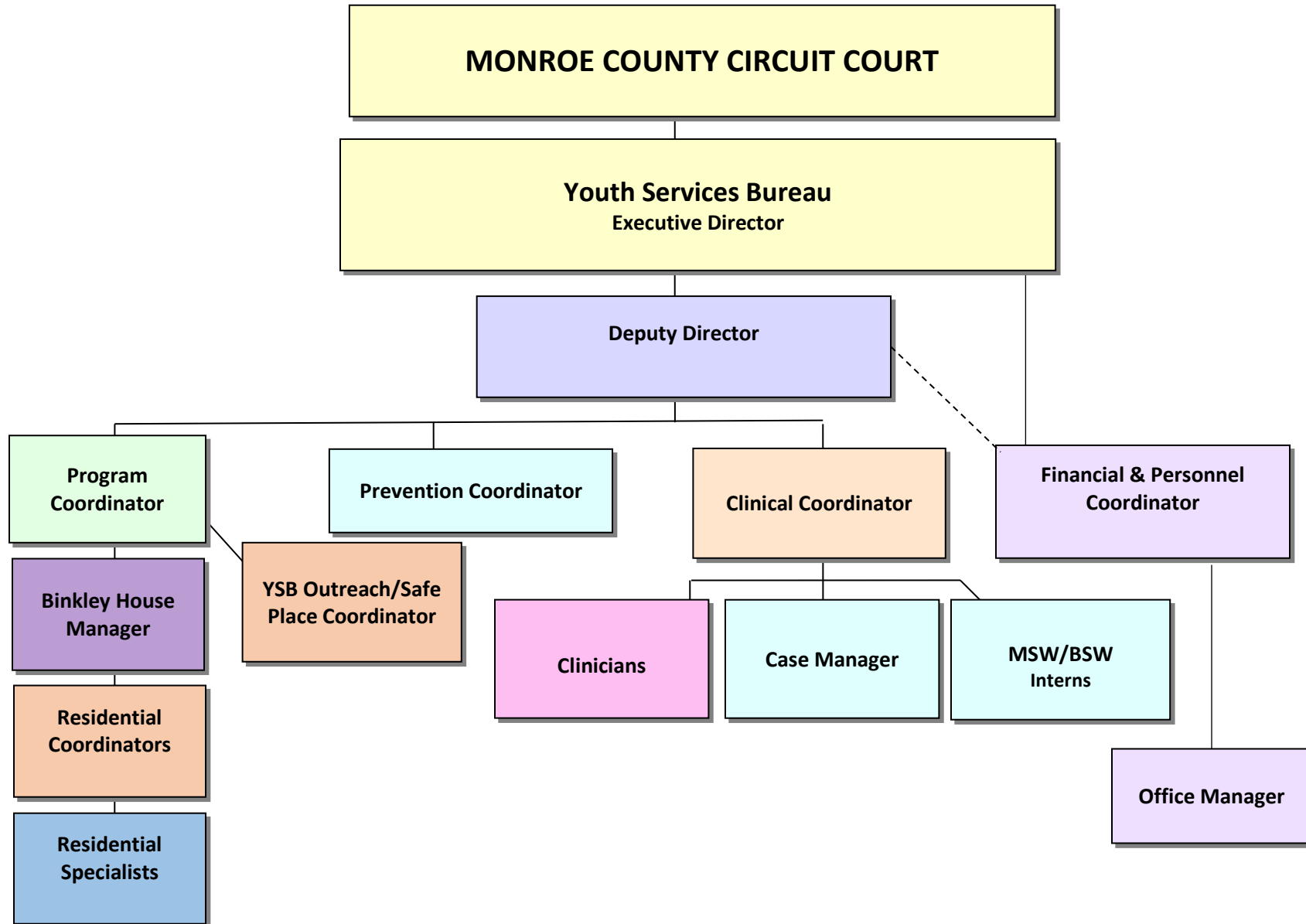
<sup>2</sup> <https://www.iarca.org/index.php/about-us>

<sup>3</sup> <http://www.carf.org/home/>

# Our Services



# Our Organizational Structure



## **Executive Director's Report**

For the second year of the COVID-19 global pandemic, throughout 2021, Youth Services Bureau of Monroe County (YSB) remained operational 24/7 to provide services for 138 Runaway and Homeless youth. The length of stay for youth has remained steady for the past three years at 11plus days, while the number of referrals increased slightly from 379 in 2020 to 397 in 2021. YSB identified 21 cases of physical, sexual and/or neglect to DCS, showing an increase from 2020. Although the number of youth served for the past two years was less than in 2019 and before, the level of trauma experienced by the youth was significant.

The new addition and renovations done to the facility in 2020 were still not completely open to the public due to Covid restrictions, but the Outreach and Prevention staff were able to conduct a few trainings in the new classroom. Although much of our training remained virtual, the contract for in-person Implicit Bias training with all City of Bloomington Employees was completed in 2021. While access to most of our off-campus programming for youth remained restricted, the new gymnasium allowed staff to offer Trauma-Informed Yoga, basketball, and physical activity which are essential de-escalation tools.

One of the biggest challenges of 2021 was continuing to provide technology and supervision for online educational programming in the spring semester. Like many parents across the United States, learning the various digital platforms, and assisting the youth in navigating their new way of learning remained a challenge for staff. Another challenge and disappointment carried over from 2020, was the inability to implement our youth substance abuse group, truancy, and sexually maladaptive behavior therapy groups. The format of all three programs was for in-person groups, and planned to start in March of 2020. In response, we were able to collaborate with the Monroe County Probation Department to complete a proposal to expand juvenile services even more in 2022, which will be our most significant goal.

Prevention and Outreach work continued virtually and expanded to include even more training on Implicit Bias for the community. Outreach continued alternative ways to reach teenagers including commercials on local television channels, and social media to provide information to youth about our Safe Place Program. The sixth annual Monroe County Childhood Conditions (MC3) Summit was hosted both virtually and in-person in October 2021 with over 171 community members attending, and the recording was made available on several platforms at no cost to the public. YSB also completed three professionally done videos showcasing a tour of the facility, the mission and purpose of YSB, and specifics regarding what the emergency shelter program offers.

Youth Services Bureau of Monroe County staff remained among the many essential worker superheroes of 2020-2021. While maintaining a safe, nurturing environment for youth, YSB staff also achieved success in other areas that assure quality services. YSB successfully authored and was awarded a three-year grant of \$160,000 annually for the Runaway and Homeless Youth (RHY) Basic Center Program and a two-year grant of \$38,000 annually from Indiana Youth Services Association (IYSA). YSB passed consistent scrutiny through various required audits including Indiana Department of Child Services, Commission on Accreditation of Rehabilitation Facilities (CARF), Family and Youth Services Bureau, and Indiana Youth Services Association in 2021. In 2022, we look forward to the possibility of implementing the expanded juvenile services programs including groups dealing with substance abuse, truancy, parent education, developing a Youth Advisory Council, expanding YSB's community-based counseling capacity, Functional Family Therapy, case management, and increasing non-residential diagnostic evaluations for youth. We look forward to the challenge.

**Viki Thevenow, Executive Director**

## Finance & Personnel Report

The Youth Services Bureau remained fiscally responsible by utilizing existing funds, seeking grant opportunities, and requesting no increases to the annual budget. In spite of price surges and inflation of shelter supplies, we remained diligent and decreased costs in other areas to meet the needs of the residents without any additional cost to Monroe County taxpayers. We saw a considerable drop in travel and training expenses last year due to conferences being held on digital platforms and those funds were reallocated as necessary.

YSB maintained a strong relationship with the Department of Child Services, and secured a per diem rate of \$466.62 per child per day. This is a slight decrease of \$0.84 from the 2020 rate of \$467.46. The per diem revenue is directed into the Monroe County General Fund. The agency applied and was awarded the Runaway & Homeless Youth Basic Center Grant for an additional three years, beginning in the fall of 2021. The agency was also awarded state funding from Indiana Youth Services Association (IYSA) that helps to fund Safe Place program outreach. YSB entered into the 2<sup>nd</sup> year of the CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation, and will be preparing for year three in 2022.

In 2020, we were able to secure additional supplemental funding from the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) to help alleviate extra expenses related to COVID-19. In 2021, we continued to utilize items purchased from this funding source, such as air purification systems, sanitizing stations, and personal protective equipment. IPADS and school related supplies purchased continue to be used for students enrolled in hybrid or e-learning programs, and are also used for external therapy sessions, court hearings and physician meetings.

In 2021, changes in personnel included welcoming new a Clinical Coordinator, an Office Manager, a Financial & Personnel Coordinator and several new direct care workers in the shelter. Lisa Lopossa joined the agency as the Financial & Personnel Coordinator in June of 2021, and Naomi Russell joined in October of 2021 as the Office Manager. The agency was able to stabilize staff base in 2021 and the turnover rate reflects a significant decline from 48.1% in 2020 to 42.8% in 2021. The agency continues to seek new platforms for hiring qualified staff, and advocates for competitive wages and a gratifying workplace. The agency will continue to remain fiscally responsible in 2022, while providing exceptional services to the youth and families we serve.

### 2021 YSB Funding Sources

Funding Name	Source	Amount	% of total
Local Income Tax (LIT)- Special Purpose	Monroe County	\$1,641,742.00	87.5%
Federal RHY Grant	Federal Reimbursement	\$169,245	9.02%
Federal (Cares) Grant	Federal Reimbursement	\$7059.19	.376%
State DCS 1503 Youth Services Bureau Grant	Grant – State Reimbursement	\$39,863	2.12%
State DCS 1504 Safe Place Grant	Grant – State Reimbursement	\$7918.65	.422%

Prevention Funds	Former Asset Building Coalition Funds	\$7950.00	.423%
YSB Donation Fund	Private Donations	\$1309.48	>0.1%
			<b>TOTAL: \$1,875,087.32.</b>
<b>In-Kind Contributions</b>			
Donated Items	Toiletries, shelter supplies, clothing		
MSW Intern (valued at \$18.00/hour)	1686 hours		\$30,348.00
			<b>TOTAL: \$30,348.00</b>
<b>Generated Revenue</b>			
2021 Per Diems			\$ 309,093.96

**Local Income Tax Special Purpose (LIT)**

- The LIT Special Purpose is YSB’s main funding source, funding the majority of operating and personnel costs for the organization.

**Runaway and Homeless Youth (RHY) Grant**

- The Runaway and Homeless Youth Grant is through the Federal Department of Health and Human Services, and fully funds the Safe Place/YSB Shelter Outreach Coordinator and one of the two counselors, along with a small stipend for training and programmatic expenses.
- In 2020 the CARES act supplied us supplemental funding through this grant.

**1503 Youth Services Bureau Grant**

- The 1503 YSB Grant is administered through the Indiana Youth Services Association, and funds approximately half of the fulltime Case Manager and a supplement to hourly shelter staff, with a small stipend for training and travel.

**1504 Safe Place Grant**

- The 1504 Safe Place grant is administered through the state Department of Child Services, and funds operational and outreach costs for the Safe Place Program.

**Prevention Funds**

- This funding is associated with the absorption of the four subcommittees formerly associated with the Asset Building Coalition: the Monroe County Youth Council, Building a Thriving Compassionate Community, the Bloomington Afterschool Network, and the Prevention General Fund.

**YSB Donation Fund**

- The donation fund is where all private donations made to YSB are deposited.

**DCS Per Diems**

- DCS per diems are a state reimbursement for all court-ordered and DCS placed children. In 2021, YSB generated \$470.34 per child per day. This source funds Local Income Tax (LIT) and is deposited directly into the general purpose account for the county.

**Lisa Lopossa, Financial & Personnel Coordinator**



## Program Coordinator Report

Throughout 2021, the Binkley House Emergency Youth Shelter continued to operate essential services without interruption. The Binkley House Emergency shelter program provides daily structure, service learning, physical recreation, and competency and skill-building. Daytime programming is structured to provide residents with experiences that enhance and build social competencies and focus on their existing strengths. Programming is centered on supporting the current evidence-based practice used at the Youth Services Bureau, the ARC Framework (Attachment, Regulation, Competency). ARC focuses on normative childhood development, traumatic stress, attachment, and risk and resilience. The behavior modification program used by the shelter follows this framework and promotes positive behavior choices and provides residents with clear expectations.

The Binkley House shelter focused on first ensuring basic needs were met, provided normalcy in routine, and a safe and trauma-informed environment for residents. Physical recreation is an integral part of the daily programming at the Binkley House emergency shelter. Residents begin the daytime programming schedule by attending the local parks or internal activities, such as physical games and the use of the YSB gymnasium. Residents often participate in physical activity outside of scheduled times and are offered and encouraged to remain active over weekends and holiday breaks. Direct Care staff facilitated programming components, such as music from around the world, current events, and art activities. Programming facilitated by YSB Clinical staff, such as Trauma-Informed Yoga and Mindfulness, continued during 2021. Clinical and direct care staff worked to continue the YSB garden and gardening program that current residents can assist with and learn from. External programming was still limited due to local restrictions, however residents still attended soft skill sessions at PALS (People and Animal Learning Services) two times a week. This service is graciously provided to the agency at no cost through generous donations and grants secured by PALS.

Binkley House residents that are present during daytime programming also participate in daily educational programming. This programming is led by the YSB Master's level Case Manager. During this time, residents work on assigned homework from their local school systems or are provided with an age and level-appropriate curriculum. Residents that have graduated or completed school, such as the Indiana HSE (High School Equivalency), are provided secondary education options, acquire practical experience, and seek to secure employment while reintegrating back into the community. Educational periods during summer and school breaks include experiential learning, such as science-related or art activities. Guidance and assistance for completing assignments are provided by both direct-care staff and the Case Manager.

In 2021, the YSB Clinical team and direct care staff facilitated the after-school psycho-educational component, "Focus". This shelter component covers topics such as nutrition, self-esteem building, healthy relationships, anger management, conflict resolution, ATOD (alcohol, tobacco, and other drugs), and the Safe Place program. Clinical presented topics were achieved through creative activities, such as vision boards, cooking meals, and team skill-building. Although we continued to be limited in our allowed activities, the residents were still provided with pro-social and positive youth development-focused programming throughout the year.

For direct-care staff, the agency continues to advance the training and orientation for incoming and existing staff. Education took place throughout the year to enhance skills, and encourage team members who embrace learning opportunities. We plan to make continuous learning and development plans an ongoing focus for 2022. The program continues to be a recognized model for emergency shelter care under the

standards of the Department of Child Services, Indiana Youth Services Association, and federal Runaway and Homeless Youth agency.

Since 1987, the Youth Services Bureau of Monroe County has operated the local Safe Place program. This crisis intervention program opens the doors and expands access to the Binkley House emergency shelter. The local Safe Place program serves Monroe, Owen, and Greene Counties. In 2021, the program resumed attendance at many local events hosted by the City of Bloomington Parks and Recreation Department and community outreach increased. Although many restrictions were still in place, the Safe Place program made necessary adaptations and sought to continue outreach online and in-person with shelter residents. The program modified protocols so youth were able to still access help while ensuring sites, responders, and youth in crisis were following health department guidelines. The local program continues to increase the education and awareness surrounding the dangers of running away and the safer available options. The program continues to meet and exceed the standards set forth by the Indiana Youth Services Association (IYSA), National Safe Place Network, and federal Runaway and Homeless Youth agency.

Youth Services Bureau of Monroe County has also been a consistent contributor and participant in the Juvenile Detention Alternatives Initiative (JDAI). The objectives of the JDAI workgroups are to collectively safely reduce the number of youth ordered to juvenile detention facilities. In 2021, all meetings were held virtually. The Program Coordinator was actively involved in the Alternatives to Detention workgroup, while the YSB Deputy Director attends and is involved in the Data and Steering committees for JDAI.

Looking forward to 2021, programming under the Youth Services Bureau of Monroe County will continually work to break down barriers for youth to achieve their goals and remain in stable environments. YSB is committed to helping make sure our services are accessible and available to all families. The agency will continue to advocate for the youth population we serve, provide best practices, and research programming options that meet the needs of the community to expand the services we offer.

**Vanessa Schmidt, Program Coordinator**

## **Binkley House Emergency Youth Shelter Program Description**

Binkley House Emergency Youth Shelter is the largest division of YSB. It provides short-term emergency residential care and crisis intervention for youth ages 10-17. The shelter offers emergency shelter for runaways, homeless youth, and youth in crisis or abusive situations at home. Binkley House is a licensed Emergency Shelter Care Facility and follows the guidelines set forth by the Indiana Department of Child Services. Binkley House Emergency Youth Shelter remains the only shelter program for youth in the region of Monroe and surrounding counties.

Binkley House is accessible for youth in need 24 hours a day. Our building's outer doors are locked to ensure the safety of staff and residents. However, our internal doors are never locked. We do not utilize locked rooms, or seclusions and restraints on our shelter residents. The shelter program, known for its "Five Finger Agreement" (Safety, Responsibility, Respect, Following Directions, and Effort) relies on an incentive-based, trauma informed approach to support and encourage positive behavior choices while ensuring safety for all. Our staff are able to enforce the behavior modification program by rewarding positive behavior and helping residents find ways to work on areas of behavior that may need to improvement without the fear of punitive restrictions.

Binkley House provides services such as counseling, educational support time, supervised recreation, transportation to and from school and appointments, as well as referrals to a variety of agencies for related services. YSB also assists youth in transitional services during their stay at the Binkley House Youth Shelter. These include independent living skills, transition to long-term residential care, transition from long-term residential care back home, and short-term aftercare counseling. The youth shelter program also offers services to youth in the foster-care system in an effort to reduce multiple foster-care placements.

Referrals to the youth shelter program can occur in a number of ways including from social service agencies, parents, or directly from the youth themselves. The Youth Services Bureau of Monroe County never charges a fee for the services provided for youth accessing Safe Place or parental (voluntary by youth agreement) admissions.

## **Binkley House Emergency Youth Shelter Report**

In 2021, the Binkley House Manager focused on a variety of goals to ensure quality services were provided to the youth residing in the emergency shelter. These goals center on the quality of daily shelter operations, strengthening lines of communication and improving employee training.

The pandemic continued to create limitations to our program in 2021. We were able to better respond and adapt to these challenges because of alterations previously made in 2020. We continued to create alternative activities while maintaining the integrity of the trauma-informed behavior modification program. While maintaining county health and safety protocol, we were able to begin incorporating select outside presenters, local outings, and community tours back into our weekly programming for youth. As an agency, we worked together to maintain consistency and to ensure all daytime programming, educational and psycho-educational components were met. Binkley House staff and Clinical team continued to collaborate on special projects on-site that the residents could enjoy such as continued development of the summer garden project established in Summer 2020, cooking and menu planning activities, intensive art projects, resident inspired Focus groups, and daily physical activity.

The agency has worked to streamline the hiring and training process, focusing on consistency, thoroughness, and ensuring that employees feel competent and adequately trained. We have identified training mentors among the existing full-time staff for the new hire floor training process. We have continued virtual training, followed by competency quizzes to ensure retention of materials. The direct care staff has continued to embrace the ARC framework (Attachment, Regulation, and Competency) as our evidence-based practice, as well as incorporating Non-Violent Crisis Prevention Intervention (CPI) skills for daily milieu management. In addition to required training, employees are encouraged to attend outside training to build on existing skills and to relay their experiences and knowledge with the agency. As shift supervisors, the full-time Residential Coordinators participated in leadership and management training, with multiple staff completing CYC (Child & Youth Care) certification through a grant provided by IYSA (Indiana Youth Services Association). In addition to regular supervision meetings for direct care, we organized group meetings specifically for direct care staff to address shift work process, communication, crisis intervention, programming, and milieu management. These meetings have allowed direct care staff to come together as a team, learn, and problem-solve with the leadership team.

Binkley House emergency shelter ensures that youth feel safe, have a routine, and are exposed to a variety of opportunities and resources from intake to placement transition. Youth are engaged throughout the day, beginning with breakfast and assigned chores. In 2021, youth who reside in the emergency shelter were able to begin attending their local school as Covid-19 protocols allowed. Residents that attend out-of-county schools, have already graduated or attained their HSE (High School Equivalency), begin physical activity on-site or at local recreation centers. Daytime programming provides a structured day that rotates weekly and includes community outings and service-learning activities. These community outings include Indiana University campus tours, Monroe County Public Library, equine therapy at PALS (People & Animal Learning Services), and local museums. In addition to the scheduled outings during the day, youth and staff work together to prepare and serve meals and snacks, spend allocated time for basic life skills, and work on any educational assignments or resumes.

There is built-in transition time from one activity to the next throughout the day. The end of daytime programming consists of the daily psycho-educational component labeled "Focus" for all residents. Several residents were able to contribute to the development of activities such as cooking family meals and leading

art activities. We also have a partnership with PALS, which the residents particularly enjoyed, and were eager to share about the experiences with the horses. The shelter also held regular on-site visits by local animal therapy services to include the CASA (Court Appointed Special Advocate) dog Jordy and Yorick, a therapy cat from Monroe County Humane Society.

In addition to the structured daytime programming and daily psycho-educational component, the residents enjoy off-site group recreational outings. While some of the off-site activities of the past have been suspended due to the Covid-19 Pandemic, some of the recreational outings have been reintegrated. In 2021, we were able to visit Indiana Memorial Union for bowling and billiards, YMCA, Indiana University Cook Hall, Monroe County Public Library, The Warehouse, the WonderLab, fishing excursions and numerous local parks. Residents also earn the opportunity for “token outings,” which are attained by progressing through the level system and earning privileges. The residents may choose their outings, which can vary from a movie viewing party, haircut, or a meal off-site from a local restaurant. The shelter “store” also offers the opportunity for youth to shop with their tokens for fun tangible items, such as a new wallet, watch, cologne, or jewelry.

In 2021, the agency provided winter weather clothing, toys, toiletry kits, duffle bags, blankets, holiday gifts, book bags, and school supplies to many of our residents. Our staff worked enthusiastically to provide impressive holiday meals, decorations, and gifts to help residents feel more at home during a difficult time in the year. We also improved our rewards-based behavior modification program and focused on adding additional incentives to promote positive outcomes for residents. In 2022, the program will continue to refine practices to best meet the needs of the populations we serve.

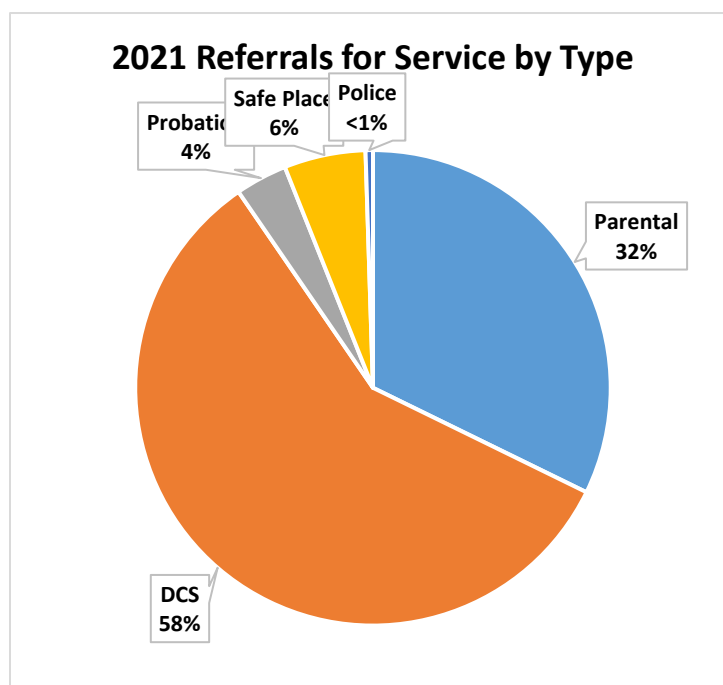
**Jennifer Vaught, Binkley House Manager**

## Inquiries for Youth Related Services:

In 2021, we received a total of 397 inquiries (referrals) for service, an average of 33 calls per month, and an increase of 4.5% from the previous year. The calls we receive are usually during a time of crisis for which the callers (youth, family member, legal guardian) are seeking immediate emergency shelter services.

In 2021, YSB of Monroe County experienced an increase in the number of referrals from many reporting sources. Parental referrals remained consistent with 2020 while Probation referrals fell by 33 percent. In 2021, our community was still in the midst of a global pandemic, but many public places began to reopen. The ability for the agency to do outreach and for community members to make referrals based increased when compared to what occurred in 2020, but had not yet returned to what was historical norms. YSB continued to serve the community and receive calls from the state child welfare agency (DCS) to serve those children who needed emergency housing. When comparing numbers with years past, YSBs referral numbers continue to be less than other year except for 2020 which was the first year of the global pandemic.

Inquiries for Service by Referral Type	Total
Safe Place	22
Parental	128
Probation	14
DCS	231
Police	2
Grand Total	<b>397</b>



## Services Provided in Binkley House Emergency Youth Shelter

In 2021, we were able to provide safe shelter accommodations a total of 138 times to 104 individual youth. Binkley House served 53 youth who had never before had contact or placement with Binkley House Youth Shelter. The number of non-recidivists served is approximately 38.4% of our total population served. When counting the total number of service days given to all youth in 2021, we provided 1,551 real-time<sup>5</sup> days of service.

MONTH	Total Service Days
January	54
February	189
March	60
April	140
May	239
June	176
July	77
August	97
September	157
October	159
November	130
December	73
<b>Total</b>	<b>1551</b>

During 2021, the average length of stay for a youth in the shelter was approximately 11.13 days, a slight decrease from 2020 when the average length of stay was 11.39 days. In 2012, a legislative change occurred limiting the length of stay for a youth at a licensed emergency youth shelter in the state of Indiana to a maximum of 20 days<sup>6</sup>, regardless of placement type.

The Binkley House Emergency Youth Shelter program serves youth from various counties across the state. Since we are located in Monroe County, it is of no surprise that the majority of the youth we serve reside in Monroe County. It is important to note that many of the families we serve are transient, having lived in Monroe County either in the past or currently. Monroe County is known for its many resources and families often gravitate to this excellent community.

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<sup>5</sup> "Real-time" means that day in and day out are counted.

<sup>6</sup> Per Dept. of Child Svc. rules, day out does not count, therefore real-time days are 21 in length.

Youth Place of Residence					
Monroe County	Lawrence County	Morgan County	Other Indiana County	Out of State	Total
87	7	5	39	0	138

Our Counselors and Case Manager provide clinical and supportive services daily for each Binkley House resident. In some circumstances, the contact with youth is much more extensive, based on individual needs and support for success.

Youth Services Bureau staff identified and reported 21 suspected cases of physical abuse, sexual abuse and/or neglect to the Indiana Department of Child Services’ Child Protective Services unit. This is approximately 15.21% of youth served in 2020. The suspected reports of abuse and/or neglect are a result of youth self-report, questionable marks/bruises, as well as any observed abuse by guardian or others towards the youth while in our care.

We know it is best practice and vital for youth and families to engage in counseling while experiencing family crisis. The (clinical) behavioral health service component (clinical counseling/case management) is not funded through the Indiana Department of Child Services contract for Emergency Shelter Care. While we seek grants to aid this critical link in services to facilitate improved family functioning, we would be remiss if we did not thank Monroe County for continuing to support our services.

### **Binkley House Emergency Youth Shelter Placement Types**

**Placement Types** – Binkley House codes placements by “types,” reflecting who is responsible for placing the youth in the shelter program. In some instances, the youth’s placement type may change during their stay, which indicates a shift in the party responsible for the youth’s stay in the program. In 2021, 8 youth changed placement type during a single stay.

1. **Safe Place** – Youth initiate the desire to come for services at Binkley House Emergency Youth Shelter. There is no cost to the family for this service type. Length of this placement cannot exceed 72 hours, but may become another placement type if continued services are requested.

12 youth; 2.8% of the total shelter population (44 service days).

2. **Parental** – A parent or legal guardian contacts Binkley House Emergency Youth Shelter requesting youth services. In this instance, the youth must voluntarily agree to come to Binkley House Emergency Youth Shelter for short term placement. There is no cost to the family for this service type.

80 youth; 48.8% of the total shelter population (758 service days).



3. **Probation** – Through a court order, a youth is placed at Binkley House Emergency Youth Shelter to prevent delinquent behavior and promote pro-social behavior. Youth are accepted as court ordered placements only if they pose no safety risk or harm to self or others. Results of court involvement typically come from truancy (not attending school consistently), return to the community from another environment, or preventative (assist youth in remaining free from negative influences until the youth can make better choices). YSB submits per diem claims to Indiana Department of Child Services (per that year’s cost award). This is not billed to the family by YSB.

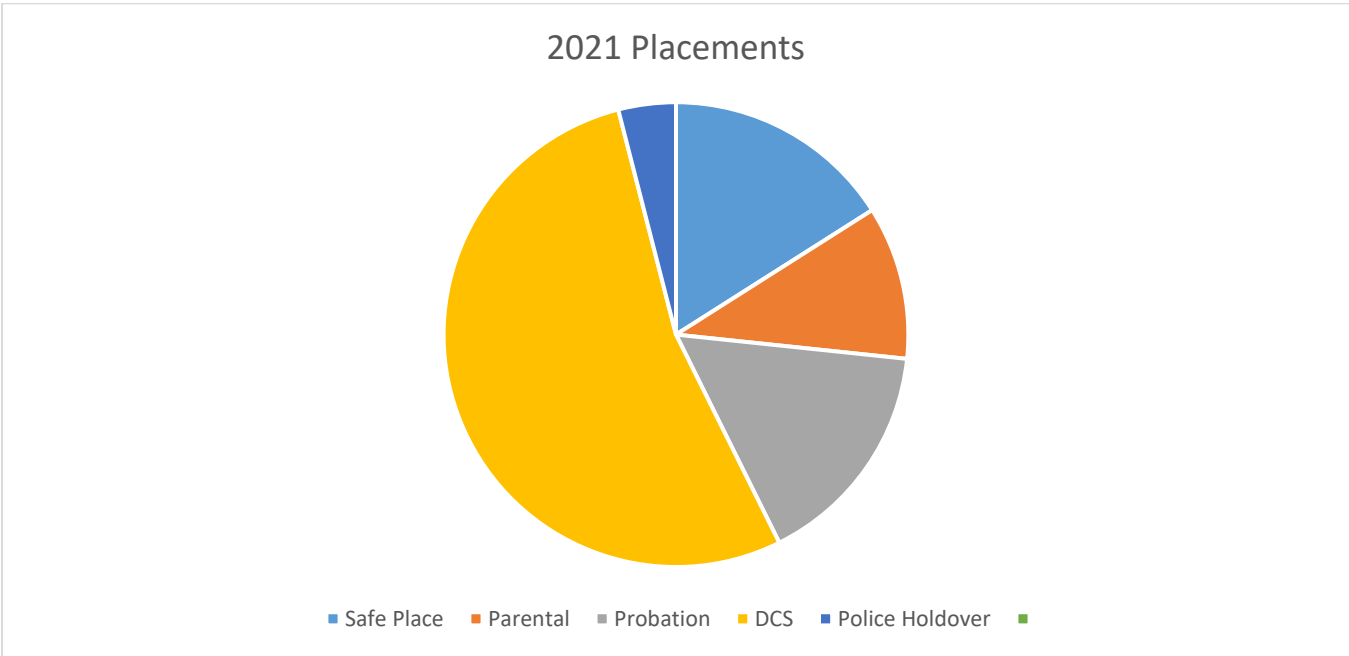
12 youth; 10.7% of the total shelter population (166 service days).

4. **Department of Child Services** – When a youth is a ward of DCS or is in an emergency situation in which the DCS Case Worker determines that removal from a home is needed, a youth can be placed at Binkley House Emergency Youth Shelter. Typically, we host youth who are waiting for their homes to return to a safe level (after DCS interventions have been put in place), are awaiting foster care placement, or are in transition between homes. YSB submits per diem claims to Indiana Department of Child Services (per that year’s cost awarded by the state of Indiana). This is not billed to the family by YSB.

40 youth; 39.65% of the shelter population (615 service days).

5. **Police Hold** - To assist local law enforcement in returning to serve the public, there are occasions where Binkley House Emergency Youth Shelter will house a youth until a parent can be located to take custody of their child. These instances typically occur when law enforcement has come into contact with a youth and a parent/guardian cannot immediately respond to law enforcement to retrieve their child. These placements are typically less than 24 hours in duration. If a parent cannot be located within 24 hours, Binkley House contacts the Department of Child Services to assist in family locating.

3 youth; .01% of the total Shelter Population (3 service days).

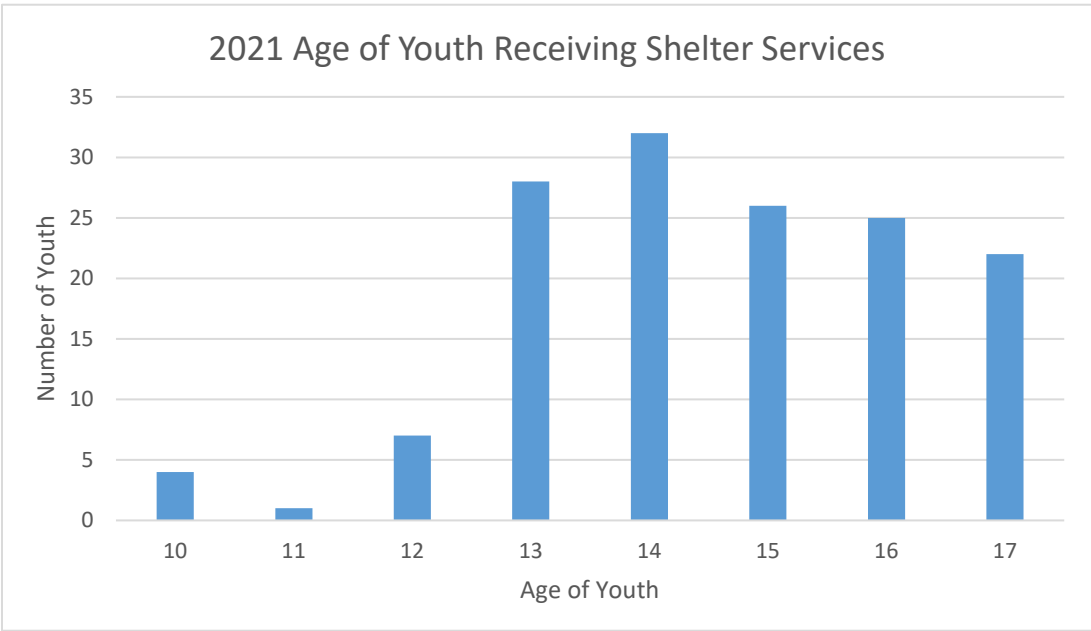


**Gender of Youth in Program**

Binkley house is a co-ed shelter with separate male and female sleeping wings attached to the common areas. Over the last several years we have seen an increase in the number of female youth accessing shelter services. In 2021 that trend abated as it was close to as the resident was more balanced as it has been in recent years. We served a total of 70 females and 68 males, with 8 of those youth identifying as transgender.

**Age of Youth Receiving Services**

Binkley House serves youth from 10 to 17 years of age. In 2021, the majority of our youth were age 14-17, consistent with previous years.



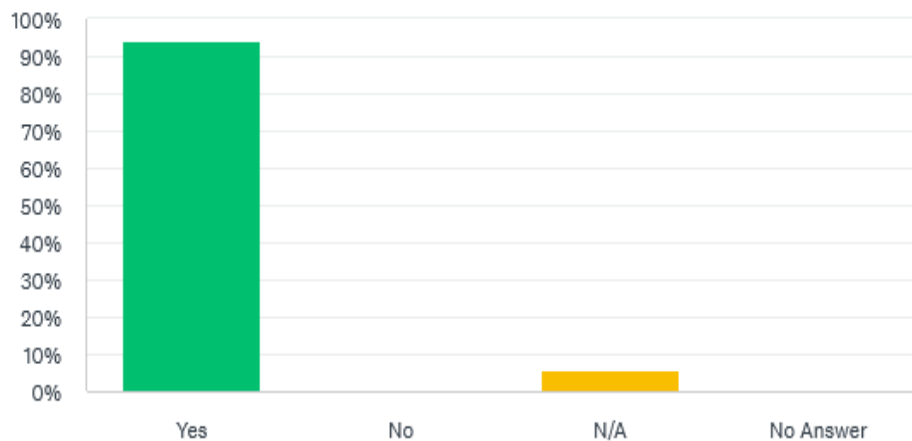
## Continuous Improvement Efforts:

YSB uses a variety of assessments and program measures to evaluate the services provided to youth and families. This information is provided to funding agents and used to identify areas of growth and improvement throughout the agency. This information is captured through resident and guardian exit surveys, Safe Place program evaluations, IYSA entrance and exit questionnaires, and follow-up questionnaires conducted two weeks after completing services with the agency. This information provides the agency with the ability to measure progress within the program as well as determine satisfaction in services. We greatly appreciate youth and parent/guardian participation in helping us to capture this information as a way to continuously improve on the services we provide.

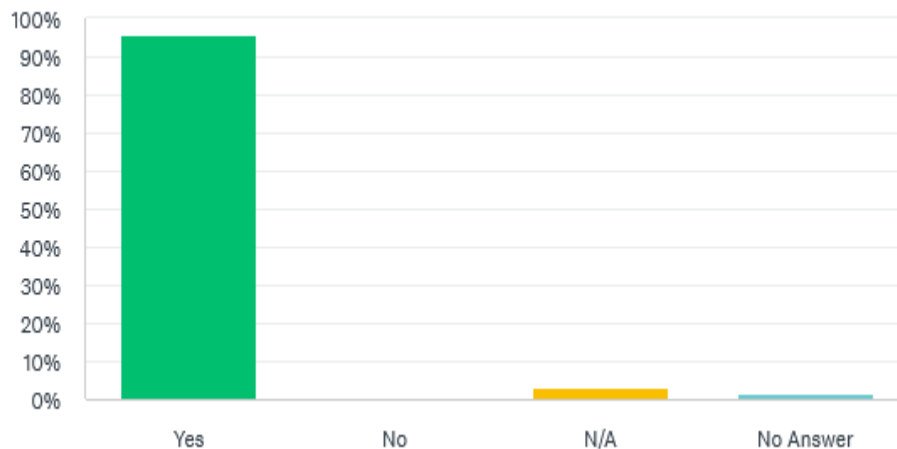
\*Resident & guardian comments can be located on pg.33-34

## Snapshot of Resident Exit Survey's

“I have a clear understanding my future goals and how to work towards them.”



“I feel that counseling services were helpful and had a positive impact.”



## Safe Place Coordinator Report

Safe Place is a national youth outreach and prevention program for young people in need of immediate help and safety. As a community-based program, Safe Place designates businesses and organizations as Safe Place locations, making help readily available to youth in communities across the country. This national model is replicated locally and hosted by the Youth Services Bureau of Monroe County (YSB). The local Safe Place program serves Monroe, Owen, and Greene Counties.

The Safe Place program has continued to serve youth throughout the pandemic. The program still offers access to the Binkley House Emergency Youth Shelter, free counseling in person or via phone, and access to a supportive adult to create a safety plan and learn about more resources. In 2021, several sites reopened and offered more places to access help. The national Txt-4-Help line continued to be updated throughout to reflect open and accessible sites.

Our local Safe Place program was accessed by 25 youth in 2021 via a Safe Place site. Based on the specific situation, the youth may be provided with referrals, counseling, shelter placement and/or follow-up care. Of those 25 youth initiating Safe Place services, 21 youth initiated shelter services (resulting in 15 placements). Additionally, 1 youth resolved the issue at a Safe Place site, 1 youth accessed counseling, and 2 youth reunited with guardian without services. The 24-7 shelter line received an additional 6 calls from youth seeking information about the program and/or speaking with a staff member to work through an issue.

Each year the YSB Shelter Outreach/Safe Place Coordinator educates youth and adults through presentations and presence at local schools, community events, trainings, a bi-weekly educational hour in our youth shelter, sponsorships of pro-social activities, and community and online advertising. Attributable to our outreach efforts in 2021, we were able to reach 7,266 youth through in-person events, and through in-person and online presentations. The outreach opportunities educate youth on what the Safe Place program is, how it can help, how it can be accessed, what happens when it is accessed, and the services a youth can receive. Safe Place continues to partner with Middle Way House in the Building Healthy Relationships curriculum in local schools. Community members and guardians are also educated on the program and encouraged to continue a cooperating role in helping youth in crisis. In 2021, 102,966 people received information about the Safe Place program through online advertising (which targets youth and families) and community events.

YSB works with EffectTV (formerly Comcast) to air a National Safe Place commercial tagged with local YSB information. The commercial airs on networks with youth and families as target audiences. Of those 47,041 viewers, the Safe Place commercial was viewed 100 percent by 38,690 viewers. Safe Place also advertised with National CineMedia (NCM), LLC in both Bloomington AMC movie theaters in addition to online ads through streaming services. A Safe Place commercial with local Youth Services Bureau information played before every movie rated PG or higher and in the lobby every 12 minutes. In 2021, YSB ran 2 campaigns during summer and holiday months. The combined campaigns delivered 111,629 impressions with 98,104 of those impressions being viewed at 100%.

Safe Place procures billboard advertising through Lamar Outdoor Advertising as part of our diverse outreach strategy. Safe Place scheduled one billboard in Greene County and Owen County for the full duration of 2021, weekly projected impressions totaled 80,595. In Owen County, Safe Place sponsored 4 movies and a live event at the Tivoli Theater. An onscreen ad played before PG-rated movies with Safe Place information. A Safe Place printed ad was also placed in the theater flyer for attendees.

In 2022, the Safe Place program will continue expanding outreach and education efforts with youth and the communities it serves. Opportunities to participate in community events and sponsorships continue to be explored. The YSB Shelter Outreach and Safe Place Coordinator will be working on new efforts to increase communication and offer new opportunities to participate in Safe Place outreach for Safe Place sites and volunteers.

**Brigitt Nasby, Safe Place Coordinator**

\*For a list of Safe Place Events and locations see Appendix A

## Clinical Coordinator's Report

In 2021, two counselor roles continued to be filled by Megan Moore, MSW and Ashley Barrett, LMSW. A new Case Manager, Juliana Delano and Clinical Coordinator, Monica Fleetwood Black, LCSW, MSW, MA joined the YSB team. For the majority of 2021, Ethan Smith LMHC, MFT, CSAYC, CALM led the team as the Clinical Coordinator. Ethan is a clinician who works with young people throughout the state of Indiana, specializing in youth with sexual maladaptive behaviors. In late 2021, Ethan was paramount in the transition of Clinical Coordinator duties while departing the agency to pursue private practice.

Monica Fleetwood Black, LCSW, MSW, MA, is the newest addition to the Clinical Team. Monica started as the Clinical Coordinator in September 2021. She has seven years of professional experience as a social worker and therapist in Bloomington, IN. She has worked as a home-based therapist, as a social worker and therapist with IU Health Riley Physicians, and is currently an adjunct professor in the Indiana University School of Social Work. She is a certified Eye Movement Desensitization and Reprocessing (EMDR) therapist and is passionate about helping families in and around Monroe County, particularly the teenage population. She is interested in pursuing her Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) certification in the next year, and is looking forward to the new and exciting challenge of leading the Clinical Team at YSB.

YSB Case Manager, Julianna Delano, joined the Clinical Team in July 2021. Julianna previously worked as a residential specialist in Binkley House, and as a clinical intern. She is pursuing her Masters of Social Work degree and shares the teams' passions for helping children and families in need. She assisted the Clinical Team with case management needs of residents and their families, and also provided support for YSB's community-based clients. Julianna has been essential in providing daily educational programming for the residents of Binkley House, and has remained creative and flexible to accomplish this task during an ongoing pandemic.

YSB continued to utilize both undergraduate and graduate interns. In 2021, YSB hosted 1 undergraduate intern and 3 graduate level interns. Undergraduate interns gain a solid understanding of how YSB functions and provides services to youth and families. The majority of the experience takes place in Binkley House, assisting in programming, milieu management and administrative work. Graduate interns participate in observation, shadowing, and processing YSB counseling services. Graduate interns work with individual residents, with all responsibilities reviewed by the Clinical Coordinator.

YSB Clinical Team members delivered short-term counseling and case management to the 138 placements in Binkley House Emergency Shelter in 2021. In addition to being provided aftercare sessions, residents received follow-up phone calls at regular intervals from the Case Manager. The team was also able to provide counseling to a total of 13 community-based clients. Clinical team members were also utilized in the Safe Place program to meet with youth, offer support and make appropriate referrals. Within Binkley House shelter, clinical staff facilitated periods of daytime programming, focused on Mindfulness, Yoga and Meditation. After-school psycho-educational programming is also facilitated by clinical staff four days a week, which covers topics such as conflict resolution, self-esteem and healthy relationships.

Our ability to provide care for youth and families is enhanced when we have strong relationships with community partners. The team continued partnerships with the Department of Child Services and Monroe County Juvenile Probation in 2021. YSB counselors accompanied residents to court and team meetings as needed. Members of the team also interfaced with local school systems and staff about individual residents and larger community trends. Clinical staff advocated for and helped with resident application processes to Stepping Stones, a transitional living program facilitated by Centerstone. The agency, typically clinical staff,

continued also utilized Bloomington Meadows Hospital for services when mental health needs are beyond the scope of YSB services.

Despite the pandemic, Clinical Team members participated in and facilitated a variety of professional development opportunities. In 2021, the team participated in several conferences and trainings, both virtually and in-person, to help further their learning and engagement with the surrounding community. The Clinical Team participated, presented, and facilitated at the following conferences and events: Indiana Youth Service Association (IYSA) Annual Staff Retreat, 2021 National Runaway and Homeless Youth (RHY) Virtual Conference, Foster-Kinship Workgroup through Catholic Charities, Lunch & Learn Series on Play therapy with Heather Maritano, Healthy Mind-Happy Life Summit, and the 2021 Monroe County Childhood Conditions Summit (MC3). At the IYSA Retreat, Ashley Barrett, along with YSB's Prevention Coordinator, presented on Trauma and Resilience. Megan Moore also presented on ACE's, Resilience and Trauma to high school students at Bloomington High School North.

In 2022, the Clinical Team will continue to provide crisis intervention services, counseling services and seek to minimize harm and prevent re-traumatization. Looking forward, we hope to expand the services available to community youth and families. Clinical staff will be an integral part of developing future YSB programming, including areas addressing youth substance abuse, truancy, family-engagement and parenting. It continues to be a mission for the clinical staff to advocate for changes within and across organizations, communities, and systems that affect the children and families we serve.

**Monica Fleetwood Black, Clinical Coordinator**

## Prevention Coordinator Report

2021 was the fifth year of YSB's Prevention program, which partners with community members, youth, and local organizations to promote safe, stable, nurturing, relationships, and environments (SSNREs). Preventing negative childhood conditions broadly connects the efforts of our Prevention subcommittees: Building a Thriving Compassionate Community (BTCC), Monroe County Youth Council (MCYC), the Bloomington AfterSchool Network (BASN), and the Indiana Youth Institute (IYI) Monroe County Youth Worker Cafes. As COVID-19 stretched into its second year, Prevention programming remained agile to community needs; many subcommittees maintained virtual or hybrid work, organizational partners offered mutual support to one another, and participants examined the root causes of negative childhood conditions in Monroe County as they shifted with the pandemic.

### Community Collaborations:

Despite the continued tumult of COVID-19, the Building a Thriving Compassionate Community (BTCC) network moved forward its core goals over the course of the year. BTCC members provided more than 30 trainings for local organizations and groups in 2021, spanning the topics of Implicit Bias, Introduction to Trauma, Primary Prevention, Dominant Narrative and more. On Implicit Bias specifically, BTCC's Implicit Bias Community of Practice facilitated training for all employees of the City of Bloomington – the network's largest partnership to date. Beyond education, BTCC also worked towards its goals of building community connections and addressing root cause issues by hosting spaces like the monthly Primary Prevention Gathering, quarterly Core Team meetings, and the annual Monroe County Childhood Conditions Summit.

In youth-led partnerships, YSB's Prevention Program continued facilitating the Monroe County Youth Council (MCYC) – a dedicated group of teens with representatives from the majority of MCCSC's high schools. 2021 saw MCYC bring back Global Youth Service Day, held their first Leadership Skills Summit, and identify top issues facing local teens by running polls throughout the fall and winter. That hard work is carrying over to 2022, with biweekly meetings offering time for youth to stay connected, onboard new members, and collaborate on new projects.

The Bloomington AfterSchool Network (BASN) aims to increase the provision of high quality out-of-school-time youth development programs to all Monroe County youth through a collaborative effort among membership agencies. In 2021, YSB's Prevention Coordinator served as an Advisory Team member and secretary, supporting the ongoing logistical needs of BASN. The network has representatives from the Monroe County Public Library, Boys and Girls Club of Bloomington, WonderLab, the City of Bloomington Parks and Recreation's Kid City, the Banneker Community Center, the Indiana Youth Institute, the Indiana Afterschool Network, and more.

And lastly, YSB's Prevention program engaged with Indiana Youth Institute in hosting Monroe County Youth Worker Cafes. Youth Worker Cafes created space for youth workers to come together, identify shared needs and difficulties, and support one another. In 2021, Youth Workers Cafes remained virtual to support the ongoing safety of participants.



## **Community Education:**

In October 2021, Youth Services Bureau, with support from BTCC and a local planning team, coordinated the 6<sup>th</sup> Annual Monroe County Childhood Conditions Summit (MC3). A hybrid event, MC3 2021 offered both virtual and in-person learnings spaces, accommodating a broad spectrum of community needs. With just over 170 registrants, 15 sessions, and countless shared resources, MC3 2021 reexamined the original Summit's theme of What Surrounds Us Shapes Us. Summit session content and resources continue to be available online, ensuring that both Summit participants and community members who were unable to attend can benefit long-term from the exchange of ideas and information.

In 2021, Summit participants represented a variety of sectors and institutions, including: child welfare, medical, education, social services, youth partnering & youth serving, emergency services (food, domestic violence, housing & homelessness), higher education (social work & public health, community college), child care, juvenile justice, City and County Government, business, township trustees, mental health/counseling, arts, religious, advocacy, and more.

In sum, Prevention remains an integral part of Youth Services Bureau of Monroe County's ongoing work. At the same time that our direct care services support youth and families during crisis, our Prevention program is working towards a Monroe County where harm and crisis are less likely to occur in the first place. Prevention helps ground our agency in meeting its mission and vision of supporting youth and family by working towards a thriving, compassionate, opportunity-rich community.

**Hannah Lencheck, Prevention Coordinator**

## Appendix A

### 2021 Safe Place Events

Date	In-Person Events	Youth Reached	Adults Reached
1/4/21	MWH BHR Online Jackson Creek MS	156	1
1/23/2021	Winter Palooza (item distribution)	0	100
2/4/2021	Safe Place Resource Hour	3	1
2/18/2021	Safe Place Resource Hour	5	1
3/3/2021	MWH BHR at Batchelor MS	200	1
3/8/2021	MWH BHR at Tri-North MS	122	1
3/19/2021	Safe Place YSB Staff Training	0	8
3/22/2021	MWH BHR at BHSN	191	1
3/29/2021	MWH BHR at The Academy	22	1
4/1/2021	MWH BHR at The Academy	22	1
4/8/2021	Safe Place Resource Hour	2	2
4/16/2021	DCS CA/N Prevention Event (card & material distribution)		
4/20/2021	MWH BHR at BHSS	97	0
4/22/2021	Safe Place Resource Hour	2	2
4/23/2021	GYSD at YSB	24	0
4/23/2021	GYSD at HHFB	20	0
4/25/2021	GYSD at Banneker	13	0
4/25/2021	GYSD at BHSS	9	0
5/1/2021	GYSD at BCO	9	1
5/10/2021	MWH BHR at Jackson Creek	80	1
5/13/2021	Safe Place Resource Hour	4	1
5/17/2021	MWH BHR at Edgewood	0	0
5/27/2021	Shelter Focus	10	1
6/6/2021	Shelter Focus	6	1
6/20/2021	Summer Solstice	63	50
6/29/2021	Safe Place YSB Staff Training	0	6
7/1/2021	Monroe County Fair	2500	2000
7/4/2021	Owen County Fair	1000	1000
7/24/2021	Owen County Back to School Drive Thru	500	500
7/24/2021	Children's Expo	100	50
7/31/2021	Meadows Hospital Event	0	0
8/7/2021	Slip 'N Foam	25	10
8/12/2021	Big Bros Big Sis Staff Training	0	9
8/20/2021	Safe Place YSB Staff Training	0	12
8/28/2021	Bloomington PrideFest	206	100
8/30/2021	County FD Deliveries	0	20
9/7/2021	MWH EPP at Fairview	5	0
9/7/2021	MWH EPP at BGC Crestmont	10	0
9/13/2021	MWH BHR at BGS	331	0
9/14/2021	MWH BHR Presentation at BHSN (maroon)	96	0

9/14/2021	MWH EPP at BGC Crestmont	7	0
9/15/2021	MWH BHR at BHSN (gold)	98	0
9/18/2021	Glow in the Park	200	100
9/21/2021	MWH EPP at BGC Crestmont	8	0
9/22/2021	MWH BHR at Harmony	16	0
10/16/2021	Spencer Pride	100	350
11/15/2021	MWH BHR at Batchelor	104	1
11/18/2021	Shelter Focus	2	1
11/30/2021	Shelter Focus	1	1
12/1/2021	MWH BHR at The Academy	26	0
12/7/2021	MWH BHR at Jackson Creek	87	0
12/11/2021	Skate with Santa	70	50
12/13/2021	MWH BHR Presentation at Jackson Creek	82	0
12/15/2021	Shelter Focus	1	0
12/17/2021	Safe Place YSB Staff Training	0	11
12/29/2021	Shelter Focus	3	0

## Safe Place sites in Monroe County

<b>South Monroe County</b>		
City Fire Station #5	1987 S. Henderson	Bloomington
Pizza X South	2433 S. Walnut Pike	Bloomington
Batchelor Middle School	900 Gordon Pike	Bloomington
Bloomington High School South	1965 S. Walnut Street	Bloomington
Childs Elementary	2211 S. High Street	Bloomington
Clear Creek Elementary	300 W. Clear Creek Drive	Bloomington
YMCA	2125 S. Highland Ave	Bloomington
YMCA Gymnastics Center	1917 S. Highland Ave	Bloomington
Jackson Creek Middle School	3980 S. Sare Road	Bloomington
Lakeview Elementary	9090 S. Strain Ridge Road	Bloomington
MFPD Fire Station 21	9094 S Strain Ridge Road	Bloomington
Templeton Elem	1400 S. Brenda Lane	Bloomington
Monroe Hospital	4011 S. Monroe Medical Park Blvd.	Bloomington
MFPD Fire Station 22	3953 S Kennedy Drive	Bloomington
MFPD Fire Station 23	8019 S Rockport Rd	Bloomington
<b>East Monroe County</b>		
City Fire Station #4	2001 E. 3 <sup>rd</sup> Street	Bloomington
Pizza X Campus	1791 E. 10 <sup>th</sup> Street	Bloomington
Pizza X East	877 S. College Mall Road	Bloomington
Unionville Elementary	8144 E. State Road 45	Unionville
MFPD Fire Station 24	7606 E State Road 45	Bloomington
University Elementary	1111 Russell Road	Bloomington

Binford Elementary	2300 E. 2 <sup>nd</sup> Street	Bloomington
Rogers Elementary	2200 E. 2 <sup>nd</sup> Street	Bloomington
<b>West Monroe County</b>		
Bloomington Transit Buses	130 W. Grimes Lane	Bloomington
Bloomington Transit Main Station	130 W. Grimes Lane	Bloomington
Bloomington Township Trustee	924 W. 17 <sup>th</sup> Street, Suite C	Bloomington
Banneker Community Center	930 W. 7 <sup>th</sup> Street	Bloomington
Boys and Girls Club Crestmont	1111 W. 12 <sup>th</sup> St.	Bloomington
YMCA NorthWest	1375 N. Wellness Way	Bloomington
Pizza X West	1610 W. 3 <sup>rd</sup> Street	Bloomington
Arlington Heights Elementary	700 W Parrish Road	Bloomington
Fairview Elementary	627 W. 8 <sup>th</sup> Street	Bloomington
Highland Park Elementary	900 Park Square Drive	Bloomington
Grandview Elementary	2300 S. Endwright Road	Bloomington
Broadview Learning Center	705 W. Coolidge Drive	Bloomington
Tri-North Middle School	1000 W. 15 <sup>th</sup> Street	Bloomington
Summit Elementary	1450 W. Countryside Lane	Bloomington
Ivy Tech (Main Campus)	200 Daniels Way	Bloomington
Ivy Tech (School of Nursing)	101 Daniels Way	Bloomington
Ivy Tech (ICLSBL)	501 N. Profile Parkway	Bloomington
Youth Services Bureau of MC	615 S. Adams Street	Bloomington
MFPD Fire Station 29	2130 S Kirby Road	Bloomington
City Fire Station #2	205 S Yancy Lane	Bloomington
MFPD Fire Station 39	9039 W Hinds Rd	Bloomington
<b>Downtown Monroe County</b>		
City Fire Station #1	300 E. 4 <sup>th</sup> Street	Bloomington
Monroe County Library	303 E. Kirkwood Ave.	Bloomington
Monroe County Library Book Mobile		
Bloomington Project School	349 S. Walnut	Bloomington
Allison Jukebox Community Center	349 S Washington St	Bloomington
Boys and Girls Club Lincoln	311 S. Lincoln Street	Bloomington
WonderLab	308 W. 4 <sup>th</sup> Street	Bloomington
Bloomington Transit Depot	301 S. Walnut Street	Bloomington
Ivy Tech (JWAC)	122 S. Walnut Street	Bloomington
Big Brother Big Sisters	501 N Walnut Street	Bloomington
<b>North Monroe County</b>		
MFPD Station 25	5081 N. Old State Rd 37	Bloomington
Bloomington High School North	3901 N. Kinser Pike	Bloomington
CVS	4444 W. State Road 46	Bloomington

City Fire Station #3	900 N. Woodlawn	Bloomington
Ellettsville Fire Station	900 N. Curry Pike	Bloomington
Marlin Elementary	1655 E. Bethel Lane	Bloomington
Harley Davidson	522 W. Gourley Pike	Bloomington
Meadows Hospital	3600 N. Prow Rd	Bloomington
Ellettsville Fire Department HQ	5080 W. State Rd. 46	Bloomington
Monroe County Library Ellettsville	600 W. Temperance Street	Ellettsville
Pizza X Ellettsville	4621 W. Richland Plaza Dr.	Bloomington
Edgewood Primary Elementary	7700 W. Reeves Rd.	Ellettsville
Edgewood Intermediate Elementary	7600 W. Reeves Rd	Ellettsville
Edgewood Junior High	851 W. Edgewood Dr.	Ellettsville
Edgewood High School	601 S. Edgewood Dr.	Ellettsville
Boys & Girls Club Ellettsville	8045 State Road 46	Ellettsville

### Safe Place Sites in Owen County

<b>Safe Place Sites in Owen County</b>		
Gosport Elementary	201 North 9 <sup>th</sup> Street	Gosport
Patrickburg Elementary	9883 State Road 246	Patrickburg
Post Office	3218 S Street	Quincy
Cathleen's Gymnastics	145 S Washington St	Spencer
CommUnity Center	17 E. Market Street	Spencer
McCormicks Creek Elementary	1601 Flatwoods Road	Spencer
New Beginnings Pregnancy Resource Center	189 S. Main Street	Spencer
Owen County Chamber of Commerce	119 S Main Street	Spencer
Owen Valley Christian Fellowship	338 State Highway 43	Spencer
Owen Valley Middle School	626 West State Highway 46	Spencer
Owen Valley High School	622 West State Highway 46	Spencer
Spencer Elementary	151 East Hillside Ave.	Spencer
West & Parrish & Pedigo Funeral Home	105 N. Montgomery St.	Spencer
YMCA	1111 West State Highway 46	Spencer

## Safe Place Sites in Greene County

<b>Safe Place Sites in Greene County</b>		
Bloomfield-Eastern Greene Co. Library Eastern branch	11453 East State Road 54	Bloomfield
Bloomfield-Eastern Greene Co. Library Main branch	125 S. Franklin Street	Bloomfield
Eastern Greene Elementary	10503 E State Road 54	Bloomfield
Linton Fire Department	230 NW A Street	Linton
Welch & Cornett Funeral Home	140 E. Vincennes St.	Linton
White River Valley Middle School	2926 IN-67	Lyons
White River Valley High School	5644 IN-54	Switz City
White River Valley Elementary	484 W. Main Street	Worthington
Welch & Cornett Funeral Home	23 S. Main Street	Worthington

**Appendix B**

**2021 Community Partners / Shared Programming Resources**

*Thank you for supporting AND connecting youth within our community*

ACHIEVE Coalition	Middle Way House
Anthem	Monroe County Community School Corporation
Banneker Center	Monroe County Department of Children Services
Bloomington After School Network	Monroe County Health Department
Bloomington Commission on the Status of Children & Youth	Monroe County History Center
Bloomington Parks and Recreation	Monroe County Juvenile Probation
Bloomington Police Department	Monroe County Parks & Recreation
Bloomington Transit	Monroe County Public Library
Bloomington Township Trustee	Monroe County Recycling Center
Bloomington Volunteer Network	Monroe County Sheriff's Department
Boys and Girls Clubs of Bloomington	Monroe County United Ministries
Building A Thriving Compassionate Community (BTCC)	Monroe County Women's Commission
Center for Collaborative Systems change (IU)	Monroe County YMCA
Centerstone	Monroe County Youth Council
City of Bloomington Community & Family Resources Department	Mother Hubbard's Cupboard
CODA, Terre Haute	New Hope Family Shelter
Community Justice and mediation	NonProfit Alliance
El Centro Communal Latino	Nurse Family Partnership
Family Solutions	O'Neill School of Public Environmental Affairs Office of Diversity, Equity, and Inclusion
Girls' Inc.	Peace Learning Center
Herald Times	People and Animal Learning Services
Hoosier Hills Food Bank	Planned Parenthood
Indiana Association of Residential Child Care Agencies	Prism Youth Community
Indiana Coalition Against Domestic Violence	Purdue Extension-Monroe County
Indiana Housing & Community Development	Richland Bean Blossom Schools
Indiana Trafficking Victims Assistance Program	Rural Transit
Indiana University Auditorium	Safe Passage, (Batesville)
Indiana University School of Admissions	South Central Community Action (S.C.C.A.P.)
Indiana University School of Education and Counseling Psychology	Stearns Music Therapy LLC
Indiana University School of Public Health	Stepping Stones

Indiana University School of Social Work	Suicide Prevention Coalition
IU Health Bloomington-Coordinated School Health	Susie's Place
IU Health – Riley Physicians	Systems of Care (Monroe County)
Indiana Youth Institute	The Academy of Science & Entrepreneurship
Indiana Youth Services Association	The Warehouse
Ivy Tech Community College	Thriving Connections- Monroe County
Jill Reitmeyer, DDS	United Way of Monroe County
La Casa Latino Cultural Center	Women Writing for a change Bloomington
League of Women Voters of Bloomington and Monroe County	WonderLab
Meadows Behavioral Health Hospital	WorkOne



## What the Youth Want Others to Know

*"YSB was very helpful."*

*"They were awesome here they were better than other experiences I've had at places."*

*"Helped me get more active. Made great bonds with staff and residents."*

*"Staff were all helpful and nice."*

*"The staff here are nice. Try your best. Respect other residents and they'll respect you. Don't be afraid to reach out to YSB, the staff genuinely cared! They were all amazing!"*

*"I Love and thank all of you for helping me grow and guide me in the right direction! You all will be missed!"*

*"That all staff is amazing!"*

*"I made a family, I can at least be at peace in that aspect."*

## What Parents/Guardians Say

*“Helped with resources and options for future problems (if any).”*

*“I am so grateful for the support for (youths name) and myself. Everyone was very kind, caring & supportive.”*

*“Thanks! I appreciate what you did to make him feel comfortable and safe.”*

*“A very positive and proactive staff. Very helpful and handy to parents in & around Bloomington. Family counseling session was very knowledgeable & highlighted the pros and cons of child's behavior.”*

*“Responsive, counselor was in communication with me and family/staff at school.”*

*“Thank you for all your attention and encouragement.”*

*“Staff at YSB were awesome and great to work with. They were always prompt in answering my questions and always had my child's best interest at heart.”*