**Monroe County Community Health Improvement Plan**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **CHIP Team Priority Area: PNHSS, Transportation Date: June 16, 2023** | | | | | | | |
| **Goal: Ensure transportation to support Monroe County residents** | | | | | | | |
| **Objective 1: Redefine Bloomington Public Transit service boundaries by January 2024.** | | | | | | | |
| **Strategies**  (Method/approach used to accomplish the objective) | **Tactics/Activities** *(Specific actions*  *planned)* | **Timeline**  *(When will the*  *activity begin &*  *end)* | **Roles/Responsibilities**  *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes**  (What are the desired results) | **Evaluation Metrics**  (How will we measure the  outcomes) | **Status/Notes**  (What is the project status, other project notes) |
| * Reconsider BT service boundaries in light of Ellettsville classification as UZA | * Stakeholder and public engagement * Route optimization study | * June 2023 – January 2024 | * Bloomington Public Transit * Consultant | * Staff time to address | * Enhanced services to region, particularly the new Ellettsville UZA | * Annual resident satisfaction survey |  |
| **Objective 2: Identify transportation gaps and supplemental funding to support local transportation needs.** | | | | | | | |
| **Strategies**  (Method/approach used to accomplish the objective) | **Tactics/Activities** *(Specific actions*  *planned)* | **Timeline**  *(When will the*  *activity begin &*  *end)* | **Roles/Responsibilities**  *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes**  (What are the desired results) | **Evaluation Metrics**  (How will we measure the  outcomes) | **Status/Notes**  (What is the project status, other project notes) |
| * Identify unmet needs/gaps between Bloomington Transit and Rural Transit | * Contact SICIL to see what information they have * Identify needs of the community through survey and interviews with nonprofit leaders * Obtain list of nonprofits to survey * Compare data between Rural Transit and Bloomington Transit, such as Rural Transit non-medical emergencies data, to identify gaps and unmet needs | * June 2023 - June 2024 | * Public Transit * Rural Transit * City Commission on Community Accessibility | * Community collaboration | * Gap analysis | * Completion of gap analysis | **Action Items:** Identify group that may want to lead gap analysis of transportation services |
| * Advocate for support for local politicians and ARPA funding | * Research eligibility for ARPA funding * Educate local leaders on transportation gaps | * June 2023 – ongoing | * GTSI will research eligibility for ARPA funding as interim support for transportation gaps | * Time to research topic | * Memo on eligibility of ARPA funding | * Delivery of memo |  |
| * Research federal funding opportunities | * Research Candid database | June 2023 – ongoing | * Public Transit * City Council on Community Accessibility * Gnarly Tree Sustainability Institute * Tandem intern? | * Identify staff to support some of tasks | * Collaborative proposals submitted * Funding received | * Proposals submitted * Amount of funding received | **Action Items:** Identify group that may want to identify Federal funding opportunities   * **SICIL** * **City Commission on Community Accessibility** * **Rural Transit** * **Bloomington Public Transit** * **El Shadday and I, Inc.** * **Be Loved Transportation** * **City of Bloomington Transportation & Planning** * **Area 10 Agency on Aging** * **IU Transportation Demand Planning** * **United Way** * **SafeRide** * **Car Rentals** * **Taxi service** * **Township Trustees** * **VisitBloomington** * **DAV Van Service** * **Early Head Start Program** * **National Runaway Safeline** * **Wounded Warriors Family Support Caregiver** |
| * Secure local match funding | * Speak with foundations that may be interested in supporting unmet transportation needs (e.g., Community Foundation, Bloomington Health Foundation) | * June 2023 – ongoing | * Bloomington Transit * Rural Transit * City Commission on Community Accessibility * Gnarly Tree Sustainability Institute | Identify staff to support some of tasks | * Collaborative proposals submitted * Funding received | * Proposals submitted   Amount of funding received |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **CHIP Team Priority Area: PNHSS, Transportation Date: June 16, 2023** | | | | | | | |
| **Goal: Ensure transportation to support Monroe County residents** | | | | | | | |
|  | | | | | | | |
| **Objective 3: Develop voluntary rideshare program in Monroe County by 2025** | | | | | | | |
| **Strategies**  (Method/approach used to accomplish the objective) | **Tactics/Activities**  *(Specific actions planned)* | **Timeline**  *(When will*  *the activity*  *begin & end)* | **Roles/Responsibilities**  *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes**  (What are the desired results) | **Evaluation Metrics**  (How will we measure the  outcomes) | **Status/Notes**  (What is the project status, other project notes) |
| * Research communities and organizations that do a good job at voluntary rideshare programs | * Research United Way program and LyftUp and American Cancer Society Road to Recovery program | * June 2023 – June 2024 | * City Commission on Community Accessibility * Heading Home * Gnarly Tree Sustainability Institute | * Staff time to perform case studies | * Case studies of other programs and recommendations for Monroe County | * Completion of report |  |
| * Identify program requirements and survey entities to identify who would house this program | * Research insurance policies * How to manage volunteers (ACS) * Utilize Youth Services Bureau data * Bloomington Volunteer Network | * June 2024 – December 2024 | * Heading Home (tentative) * Gnarly Tree Sustainability Institute * Bloomington Public Transit (consultation) | * Staff time to perform research and analysis | * Report on program requirements | * Completion of report |  |
| Develop app or streamlined mechanisms to request rides, potentially using Go Bloomington! | * Research Civic Champs * Talk with Bloomington Volunteer Network * Talk with Dimension Mill * Talk to Ted Boardman about app development | * June 2024 – December 2024 | * Heading Home (tentative) * Bloomington Public Transit (consultation) | * Staff time to perform research and analysis | * Identification or development of app | * Identification or development of app |  |
| Support entity running the program | * Identify needs to run program, including funding and logistics support | * December 2024 - ongoing | * City Commission on Community Accessibility * Bloomington Transit (driving training) | * Funding and staff time to run program | * Establishment of program | * Annual survey * # Rides given |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **CHIP Team Priority Area: PNHSS, Transportation Date: June 16, 2023** | | | | | | | |
| **Goal: Ensure transportation to support Monroe County residents** | | | | | | | |
| **Objective 4:** **Creating an educational resource with services and hours provided** | | | | | | | |
| **Strategies**  (Method/approach used to accomplish the objective) | **Tactics/Activities**  *(Specific actions planned)* | **Timeline**  *(When will*  *the activity*  *begin & end)* | **Roles/Responsibilities**  *(Who is responsible for the activities)* | **Resource Needs** (What is needed to do the activities) | **Outcomes**  (What are the desired results) | **Evaluation Metrics**  (How will we measure the  outcomes) | **Status/Notes**  (What is the project status, other project notes) |
| * Survey nonprofits and service providers to identify needs to get people to their area | * Creating survey – research other community transportation surveys * Survey/Interview nonprofits and agencies to see unmet needs – car seats, large items, scheduling needs – to identify questions for survey * Helping Bloomington/Monroe (FindHelp.org), United Way, and other organizations can provide contact lists for action team to merge to develop a large survey group * Creating list of individuals that we want to survey (nonprofits and other agencies) * Identify kinds of transportation (buses, personal vehicles, bicycles, scooters, walking, etc.) * Develop survey * Send survey * Overall pronged approach | * June 2023 – June 2024 * 3 months to develop survey * 6 months to send out and collect responses (and follow ups) * 3 months to analyze results * 3 months to publish results | * City Commission on Community Accessibility * Helping Bloomington/Monroe – provide contact list * United Way – provide contact list * Bloomington Department of Transportation and Planning – provide any previous data that supports this survey * Transportation Action Team – part of the validation process, approve survey and participant list * IU – may be able to provide support for survey itself | * Contact lists from various organizations * Software – SurveyMonkey / Qualtrics * Funding to conduct survey, analysis, and publish results | * Collected statistically sufficient volume of data to develop analysis for guide * Gap analysis in transportation options | * Number of participants in the survey * Number of websites/locations that survey information is available * Handing off gap analysis to agencies and organizations that can address gaps |  |
| Develop guide to transportation in Bloomington | * Process survey results * Identify current transportation services and hours * Any limitations of transportation services (who can be carried, what can be carried, purpose of travel) * Identify who services are available to * Identify vouchers and services areas for transportation * Potential for 2 guides, with one more in depth for agencies: guide for consumer, guide for nonprofit (nonprofit may provide more contact insights) * Development of guide itself * Identify locations final results may be distributed | January 2024 – August 2024  3 months to develop internship and job description with partnering transportation organization  4 months for internship to develop guide | * Transportation Team – review survey results to ensure that survey had adequate responses and is appropriate to move forward with to develop guide. Ensure statistically relevant data sets; work with transportation organize to develop project outline and job description * IU – potential for individual (internship), group, or capstone project to analyze data and develop cohesive document \*advertising project/internship on Handshake * Transportation organization (Rural Transit/Bloomington Transit as example) – primary contact to interview student and manage workload | Funding for student internship – work with IU to see if there are programs that work with local organizations (Center for Rural Engagement, Environmental Resilience Institute) | * Readily accessible transportation information readily available for organizations and community members (information for guide) | * Completion of transportation guides |  |
| Put guide resource in public areas and website | * Post on Websites * Placed printed copies in public locations | * August 2024 – ongoing | * Transportation Team * Bloomington Transit * Rural Transit * Nonprofits | * Funding for printing * Staff time to promote | * Transportation guide available in print and online | * Number of downloads of guide * Number of print guides distributed |  |